



Mobile Banking User Guide

How to Enroll

From your Web Browser log in to your Online Banking.

Select **Options** then **Mobile Settings** to enable web access for mobile device. Select to receive/not receive text message alerts. Enter Mobile Phone Number and provider.

Download the App

On your mobile device access your account by downloading our Mobile Banking App via the App Store or Google Play Store by searching First Robinson Savings Bank.

Look for our logo and install.



NetTeller | Bill Pay | eDelivery | **Options** | Money Desktop

Personal | Account | Display | Alerts | **Mobile Settings**

Web Mobile Settings | Text Mobile Settings

Mobile Web Settings ?

Enable web access for your mobile device

Receive Text Message Alerts No

Standard wireless carrier charges apply

Mobile Phone Number 618 554 8621

Select your wireless provider Verizon

Only selected accounts will show in the mobile account listing. These settings will not affect transfers or previously selected accounts in bill pay or mobile deposit.

Household
 Vacation

Only the accounts selected will be accessible via the mobile device.

Submit Cancel

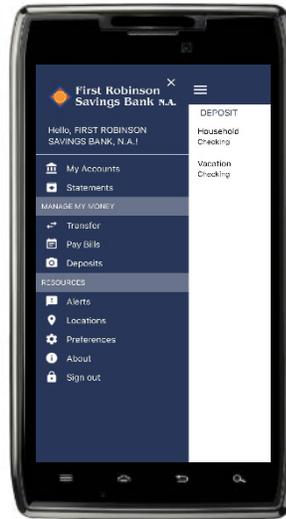


Login

Enter the 12-digit ID or alias assigned by the bank and the Netteller PIN number and click **Login**

Depending on your device, thumbprint and face recognition are available once logged in, through preferences in the navigation menu

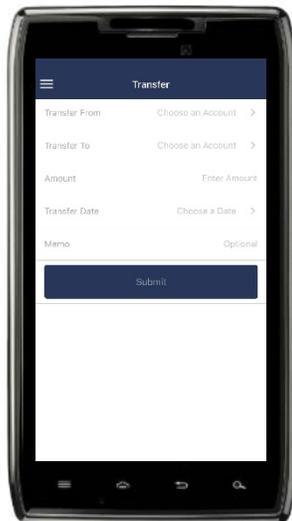
**Users may need to answer security questions when logging in to a new device.*



Navigation Menu

Available online activities are accessed by using the  icon displayed at the top left of the screen.

Select my **Accounts** to display your accounts. **Transfers** to transfer money between accounts. **Pay Bills** to pay a bill. **Alerts** to view personal alerts.



Transfers

To transfer money between accounts select **Transfers** from the navigation menu.

Select the **From** and **To** accounts. Enter the **Transfer Amount**, and then click **Submit** to complete the transfer.

Same day transfers must be done before 4:00 PM CST.



Pay Bills

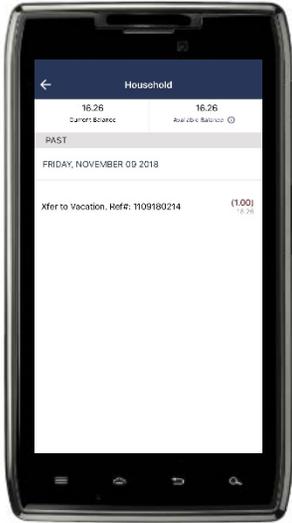
***To pay a bill online select **Pay Bills** from the navigation menu.**

Select the **Account** to pay from. Select the **Payee**, enter the **Payment Amount** and then click **Submit** to complete the transaction.

***must already be enrolled in Bill Pay via Online Banking.**



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Accounts

To view the transaction for an account select **My Accounts** from the navigation menu.

Select the account you would like to view.

Only 7 days of transactions are available via Mobile Banking.

Alerts

To view alerts, select **Alerts** from the navigation menu. **Event, Balance, Item and Personal** alerts will be displayed

All Alerts must be predefined from the Web based Online Banking Nettleter Login.

Mobile Text

For quick access to your Mobile Text it is recommended that you add **FRSB MOBILE TEXT (89549)** to your contact list.

Balance Request

Text "Bal" to request balance information for all enrolled accounts.

Text "Bal<Mobile Short Name>" to request balance information for a specific account.

Text "Hist" to request last four transactions for all enrolled accounts.

Text "Hist<Mobile Short Name>" to request last four transactions for a specific account.