

Mobile Deposit User Guide



How to Enroll

To enroll, download the FRSB Mobile Banking app, login and click on the navigation menu, then click on deposits and fill out the application. A FRSB representative will review the application and you will be notified by email regarding your approval for remote deposit.

Login

On your mobile phone access your account by going to the FRSB mobile app, logging in using your 12-digit Netteller ID# or alias and PIN#

Some users will be required to answer personal security questions the first time they login to Mobile Banking.



Constant Status Deposit Status Deposit Successful Review Deposit Deposit Another Check

Depositing a Check

Select **Deposits** from the navigation menu. Once agreeing to the terms of service, select the plus sign at top right of the screen to add a new Mobile Deposit.

Tap Front of Check and take a picture of the front of the check. **Before** taking a picture of the back of the check, make sure it is endorsed with a signature and the following phrase is clearly written below the endorsement

eDeposit to First Robinson

Tap Back of Check and take a picture of the back of the check. Once the image of check back is taken, enter the account to deposit the check into and the Check Amount and click Submit.

Deposits made before 4:00 pm CST* will post to your account at end of the current business day. Deposits made after this time will post to your account at the end of the next business day.

You should receive an email from FRSB indicating if your remote deposit was approved.

Be sure to keep the original check for at least 30 days or until the deposit clears your account.

*subject to change

